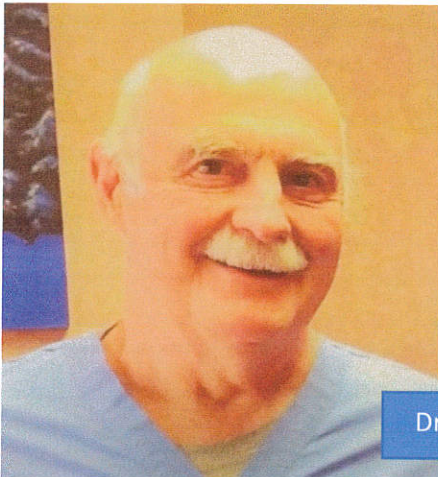


# Annual Report

January 1, 2020 – December 31, 2020

Park Street Healthshare, Inc.



Dr. Paul Davoren



Victor Pisanelli, Jr.,  
MD, Board President



Tia Poalino,  
Executive Director

## Dedication

2020 was the year of the “pivot”. A word that soon became very popular early into the COVID-19 pandemic. A word used to describe how many of us managed our lives each day. The services that we once took for granted, became limited, modified or perhaps vanished all together.

Dr. Paul Davoren has volunteered his professional dental services to the patients of the Rutland Free Clinic, graciously, professionally and consistently for many years. 2020 was no exception. We are very thankful for Dr. Davoren’s dedication to helping those in need of dental extractions during the COVID-19 pandemic.

Fall Flu Clinic provided in partnership with Direct Relief & Walgreens Pharmacy.

- 108 Medical Clinics
- 46 Dental Clinics
- 1,081 patient interactions
- A 36% increase in distinct patient visits
- 188 new patients
- 137 people received dental assistance

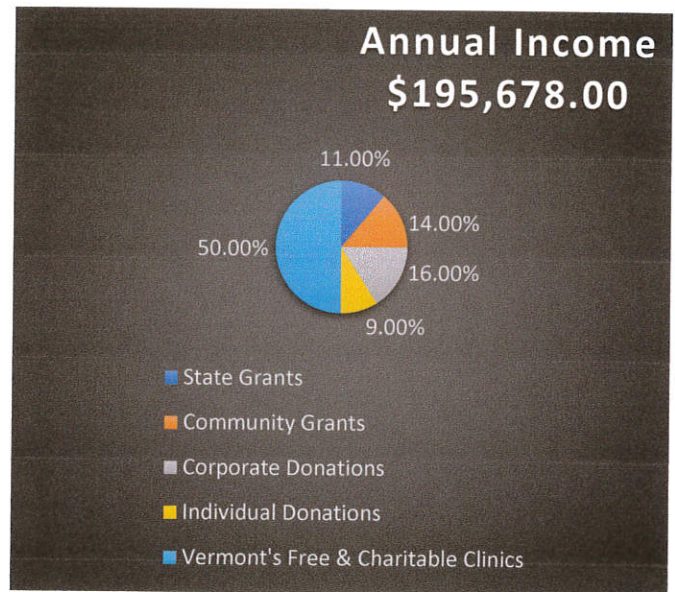
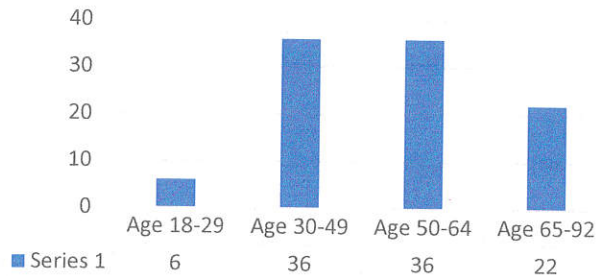


In back: Laurie Krupp, Staff – Front left to right: Alexis & Hilary, Walgreen’s Pharmacists. Colette Myhre & Susan Beriau, RN Free Clinic Volunteers

## WHO WERE OUR PATIENTS DURING 2020?

339 Uninsured – 170 Under-Insured  
50% + from outside Rutland City

### Percent of Patients by Age Group



### A FEW OF OUR ACCOMPLISHMENTS :

Voucher programs with Beauchamp & O'Rourke Pharmacy in Rutland and Kinney Drug Pharmacy at Rte. 30 in Castleton

Partners for Health Program – Created to work with primary care providers to help their patients who cannot afford their necessary prescriptions access free temporary medication assistance via the Free Clinic

Adult Immunization Program provides Tetanus, Hepatitis B., Influenza, Shingles and Pneumonia protection to our patients as a member of the Vermont Department of Health's Adult Immunization Program.

RC Free Clinic launches our website! Visit [www.rutlandcountyfreeclinic.org](http://www.rutlandcountyfreeclinic.org)

Recipient of the seal of Gold Standards from the National Association of Free & Charitable Clinics



Special thanks to Direct Relief & the NAFC for a generous grant opportunity which provided us with funds to update our telecommunications system, expand our medication and health supply assistance and help our patients overcome barriers to obtaining the care they need.



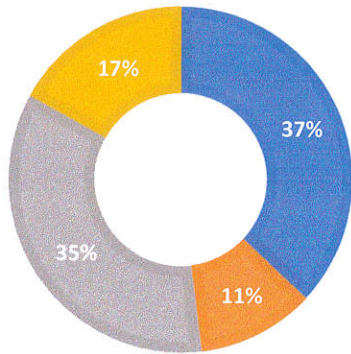
Donna Merkle,  
Assembly

Dot Pelkey, Rural Delivery



## ANNUAL EXPENSES

- Administration
- Facilities
- Operations
- Other: Outreach, marketing



Special thanks to:

Rutland Regional Medical Center

Americares

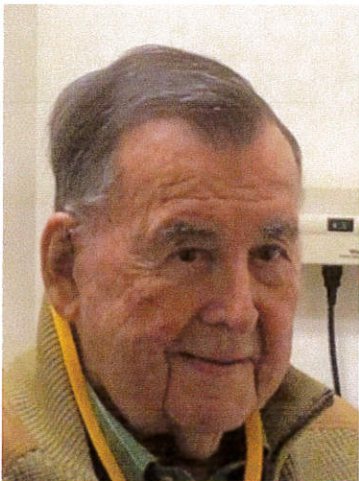
Direct Relief

NAFC – VFRC

Vermont Community Foundation

United Way of Rutland County

Grace Congregational Church, Heritage Family Credit Union, Poalino's Greenhouse, RAVE, Rutland Area Food Co-Op, LaValley's Bldg. Supply, Gagnon Lumber, Tossing Funeral Home and the many members of the Rutland County community!



Dr. William O'Rourke, retired Nov. 31, 2020

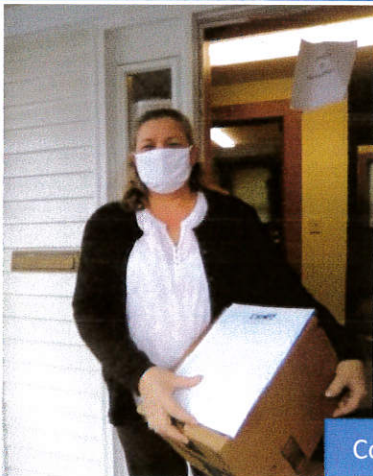
Thank you for more than 9 years of service to the RC Free Clinic!

### Working to create HEALTHY COMMUNITIES THROUGH VOLUNTEERISM & PARTNERSHIPS

Rutland County is comprised of 28 communities. The RC Free Clinic provides FREE services to all of them.

How can we do it? We connect with *Special people* who truly care about the health and welfare of their neighbors. They know that healthy community members raise healthier families and create a healthier community!

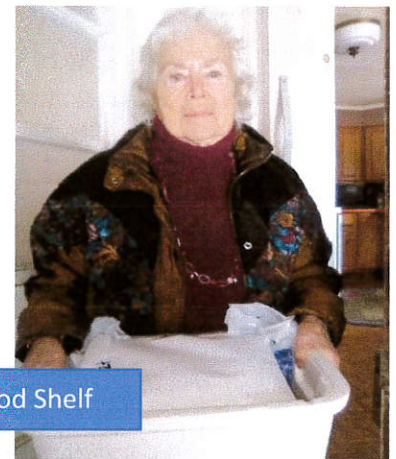
We call these special people our "*Community Liaisons*". We count on them to communicate the needs of their community and help us to offer services on a local level, within their community, whenever possible.



Colette, Danby Town Clerk

In-kind volunteer hours  
1,257

Estimated value  
\$82,155.00



Delores, Pawlet Food Shelf

## 2020 Volunteer Medical Providers

Dr. William O'Rourke  
Dr. Sarah Rich  
Dr. Victor Pisanelli, Jr.  
Dr. Seth Coombs  
Marilyn McDonald, APRN  
Laura Cohen, APRN  
Juanita Morris, APRN  
Sue Beriau, RN  
Colette Myhre, RN  
Ruth Larkin, RN  
Jean Butler, RN  
Aaron Jones, RD, CD

## 2020 Volunteer Dental Providers

Dr. Michael Dick, Dental Director  
Dr. Paul Davoren  
Dr. Sonya Yau  
Dr. Judith Fisch  
Dr. Thomas Opsahl  
Dr. Francis D'Auria  
Dr. David Baasch  
Susan Dick, RDA  
Michelle Susina, RDH  
Margaret Hackett, RDH

## Non-Clinical Volunteers

John Cohen  
Samantha Loso  
Mary Cadoret  
Dot Pelkey  
Donna Merkle  
George Jacolby  
Samuel Dallas  
Tessa McLaughlin  
Myra Boulanger  
Vangie Blust, Translator  
Michael Blust, Translator

### Board of Directors

Victor Pisanelli, Jr., MD, President  
Kathleen Boyd, MSN, RN, NE-BC, CCM, RN-BC,  
Vice President  
Jacqueline Becker, FNP (VP Jan-July)  
Seth Coombs, MD, Medical Director  
Denise Simpson, MSA, CIC, CPHQ, Secretary  
John Cohen, Treasurer  
John Sanborn, (Treasurer Jan-May)  
Joanne Calvi, RN, BSN  
Tracy Upton, RN  
Christina Sweet, RDH  
Emma Hileman, VFFC Pharmacy Program Director

### STAFF

Tia Poalino, Executive Director  
Diane Ponto, Business Office Manager  
Laurie Krupp, Clinic Manager

Visit our website at [www.rutlandcountyfreeclinic.org](http://www.rutlandcountyfreeclinic.org) to discover more about the Rutland County Free Clinic and the various ways to support the work of this small organization that is dedicated to making a big impact for the uninsured and under-insured adults living in Rutland County!

If you would like to make a financial donation you can:

Mail a check made payable to "Rutland County Free Clinic" 145 State St. Rutland, VT 05701

Donate using your credit card on our website [www.rutlandcountyfreeclinic.org](http://www.rutlandcountyfreeclinic.org)

Or select us as your donation site when purchasing on Amazon! 